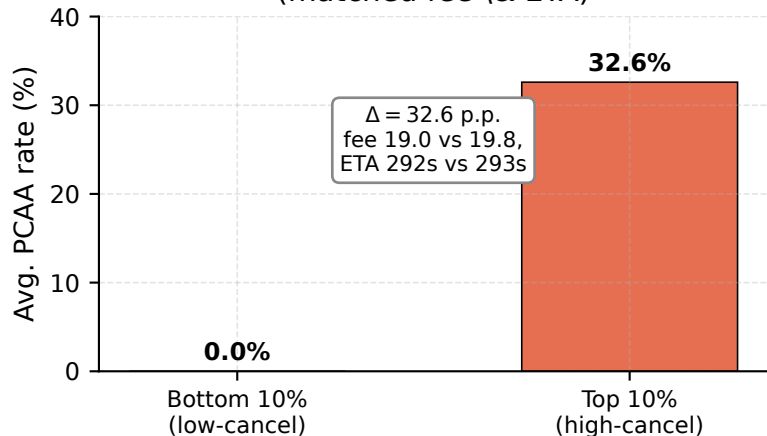
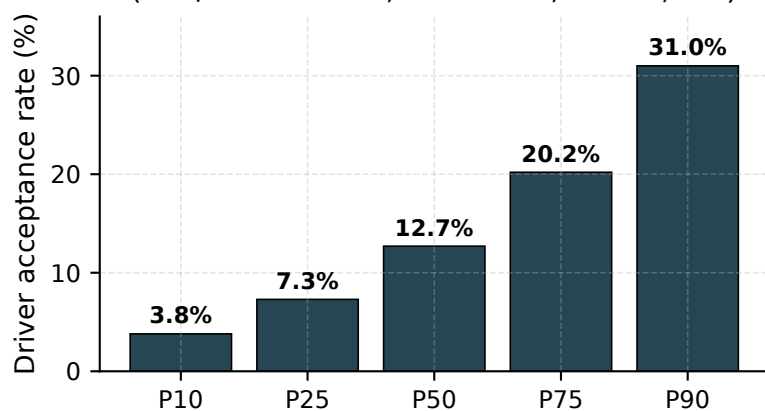


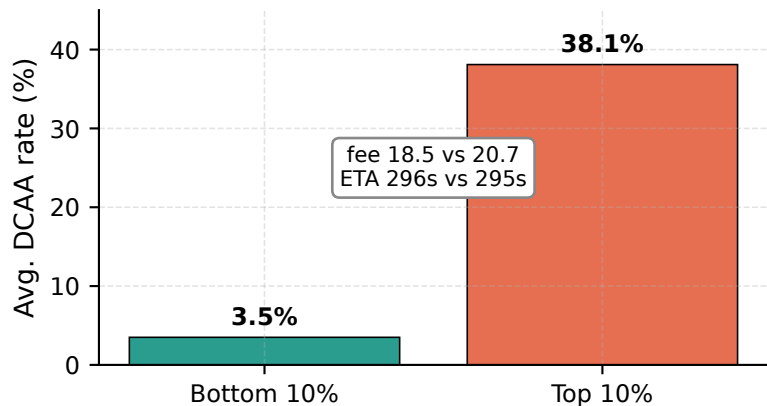
(a) Passenger cancellation gap  
(matched fee & ETA)



(b) Driver acceptance distribution  
(P90/P10 =  $8.2 \times$ ,  $\sigma = 12.2\%$ ,  $n = 12,128$ )



(c) Driver cancellation gap  
(matched fee & ETA,  $10.8 \times$ )



(d) Driver divergence under identical  
order context (11.8M rounds)

